



RETAIL RETURN & REFUND POLICY

1 FIREARMS

- All firearm sales are final.
- Once a firearm has been transferred to the customer (i.e., background check completed and ATF Form 4473 signed), it cannot be returned or exchanged under any circumstances.
- If a firearm has not yet been transferred, cancellations may be subject to a 15% restocking fee.
- Defective firearms must be handled directly with the manufacturer under their warranty. We are happy to assist with manufacturer contact information.

2 AMMUNITION

- All ammunition sales are final.
- For safety and legal reasons, we do not accept returns or exchanges on any ammunition.

3 ACCESSORIES, OPTICS, AND OTHER PRODUCTS

- Unused and unopened items (excluding firearms and ammunition) may be returned within 30 days of purchase for a refund or store credit.
- Items must be in original packaging and in resalable condition.
- Receipt or proof of purchase is required.
- Returns may be subject to a 15% restocking fee.
- All defective devices must be handled directly with the manufacturer under their warranty. We are happy to assist with manufacturer contact information. All manufacturers may require working directly with the purchaser of the item.

4 SPECIAL ORDERS

- Please see Special Order Policy – Special orders are non-returnable and non-refundable, unless the incorrect item is received.
- Canceled orders are subject to a 15% restocking fee if they cannot be canceled with the distributor (for items in “shipped” status).



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5 REFUND PROCESSING

- Approved refunds will be issued to the original form of payment within 5-10 business days, depending on your bank or credit card provider.
- All cash transactions larger than \$250 will be processed as a mail check refund.

6 CONTACT US

If you have any questions about our Return & Refund Policy, please contact:

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